


Lead Technical Services Engineer (Azure MSP)

Synextra | Cloud-first, people-first MSP

 www.synextra.co.uk

The Hook

You've mastered Azure. You've fixed the hard problems. Now you want a seat at the table — not just keeping the lights on, but shaping how great cloud services are delivered.

If you're ready to lead, influence, and build something better than the “usual MSP grind”, keep reading.

The Stack (What this is really about)

At **Synextra**, we don't just manage Azure environments — we *care* about them. We're a UK-based Microsoft-focused MSP working with ambitious organisations that rely on the cloud to run their businesses properly.

This role exists because our customers and our team are growing. We need someone who can be the technical backbone of our managed services function — the person others trust when things get complex, high-stakes, or just need to be done *right*.

You'll be the bridge between strategy and execution. Between engineers and customers. Between “it works” and “it's excellent”.

No ticket factory. No red tape. Just smart people, real responsibility, and the freedom to improve how things are done.

The Payoff (Why this role is special)

As **Lead Technical Services Engineer**, you'll:

- Own the **technical quality** of our Azure managed services
- Act as the **senior escalation point** for complex Azure issues
- Guide and mentor engineers, raising the bar across the team
- Design, improve, and document standards, automation, and best practice
- Work closely with leadership to shape the future of our Azure offering

Success in this role looks like: - Customers trusting Synextra because things *just work*

- Engineers coming to you for guidance, not firefighting
 - Fewer recurring issues because you've designed them out
 - A managed services platform you're genuinely proud of
-

Standout Perks (The good stuff)

- **Real influence** – your technical decisions actually matter
 - **Azure-first environment** – no legacy nonsense holding you back
 - **Time to do things properly** – quality over chaos
 - **Training & certification support** – stay sharp, stay current
 - **Flexible, human working culture** – adults treated like adults
-

The Invite

If you're an Azure engineer who's ready to lead — not by title, but by impact — we'd love to talk.

Have a look at **www.synextra.co.uk**, then apply or reach out for a conversation.
No pressure. No scripts. Just a chance to build something meaningful together.